

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Schessel

Serial No.: 08/838,209

For: CALL PROCESSING SYSTEM

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Examiner: R. Foster

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*8/28/01*  
Date

Preliminary Amendment

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

Please amend the above-identified application as follows:

In the Title:

Please replace the title with FLEXIBLE SOFTWARE ARCHITECTURE FOR A

CALL PROCESSING SYSTEM—

In the Claims:

Please cancel claims 1-4 and 7-38. Please amend claims 5-6 as set forth below.

A marked-up set of claims appears at the end this preliminary amendment:

5. (Amended) The method of claim 39, wherein at least one requested subroutine program comprises a plurality of additional subroutine programs that are arranged in a predetermined order of activation.